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1   Introduction

This instruction manual is for PC users with a Pentium CPU (or compatible) or Mac users with at least Power PC.

Your computer must meet the following minimum requirements:
- Windows 98 SE or a later release (PC)
- Mac OS 9.X or a later release (MAC)
- 1 free USB port
- CD-ROM drive (for Windows 98 SE, Windows 2000 or Mac OS 9.x)

Note: *If you are using Mac OS X, your system must be updated to at least version 10.1.2. You can view the version number by clicking on the Apple icon in Finder. Next, click on 'About this computer'. Your version number will appear in a separate window. If necessary, download the latest update from the Apple website* (www.info.apple.com*)*

This card reader supports the following memory cards:

Type of card	Capacity
Compact Flash Card	4 MB - 1 GB
Microdrive	340 MB - 1 GB
Smart Media Card	8 - 128 MB
MultiMedia Card	32 - 64 MB
Secure Digital Card	16 - 512 MB
Memory Stick	8 - 128 MB

2   Approval

CE

- This device meets the essential requirements and other relevant conditions of the applicable European directives. The Declaration of Conformity (DoC) is available at www.trust.com/13678/ce.

3   Installing and activating

Note: *The latest drivers can be downloaded from www.trust.com/13678. Check whether a new driver is available and use this for the installation.*

Note: *Make sure all other programs are closed during the installation.*

Note: *You can ignore chapter 3.2 if you use Windows ME or Windows XP. These operating systems have their own drivers. Continue from chapter 3.4 if you use Mac OS.*

3.1 Removing old drivers in Windows

The most common cause of faults during installation in Windows is the presence of a driver for a similar, old device. The best solution is to first remove all drivers related to old devices before installing the new driver. Make sure you only delete programs for old, unused (similar) devices.

1. Enter the Windows 'Safe Mode' (press F8 when starting Windows and then select 'Safe Mode' from the menu which is displayed).
2. Click on 'Start – Settings – Control Panel' and double-click on the 'Add/Remove Programs' icon.
3. Find all the programs for similar, old devices and remove these by clicking on the 'Add/Remove' button. When in the 'Safe Mode', it is possible for some programs to appear twice. In that case, remove all the programs which appear twice.
4. Restart the computer.

3.2 Installation in Windows 98 SE / Windows 2000

Note: *Install the driver before connecting the card reader.*

Note: *In the example, 'D:\' is used to indicate the CD-ROM drive. This may be different for your computer.*

1.   Turn on your computer.
2.   Insert the CD-ROM into your computer's CD-ROM drive. The Trust Software Installer will start automatically.
          If it does not start automatically, carry out the following:
          a) Select 'Run' from the Start menu.
          b) Type [D:\SETUP.EXE] and click on 'OK' to start the Trust Software Installer.
3.   The Trust Software Installer window will appear
4.   Select the language you wish to use for the installation.

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5.   Click on 'Install driver'.
6.   The driver will now be installed.
7.   Close the installation program after the installation has been completed and restart your computer.
8.   Continue from chapter 3.3.

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3.3 Activating the card reader in Windows (98 SE, ME, 2000 and XP)

1.   Connect the card reader and start your computer.

2.   After Windows has started, a message will be displayed saying that new hardware has been detected.

3.   Wait until Windows has installed the correct driver.

4.   Insert a suitable card into the card reader.

5.   Double-click on the 'My Computer' icon on your Windows desktop.

6.   Four extra drive icons have been added.

7.   The card reader is now ready for use.

3.4 Activating in Mac OS 9.x

1.   Connect the card reader and start your computer.

2.   Insert the Driver-CD into your CD-ROM drive.

3.   Open CD 'Driver'.

4.   Click on 'USBcardreader'.

5.   Click on 'Continue'.

6.   Wait until the driver has been installed.

7.   After the installation has been completed, click on 'Quit' to exit the installation program.

8.   Insert a suitable card into the card reader.

9.   The card reader is now ready for use.

3.5 Activating in Mac OS X

1.   Make sure your system has been updated to at least version 10.1.2 (see introduction).

2.   Connect the card reader and start your computer.

3.   The card reader is now ready for use.

4 Use

4.1 Inserting a memory card

Memory cards can be exchanged whilst in use. This, however, must be done carefully.

Do not force the card into the card reader if it does not fit correctly. First, check whether the card has been inserted correctly. There is only one way to insert a memory card into the slot. See the table below for an explanation of how to insert a memory card into the slot.

Type of card	How to insert the card
Compact Flash **Smart Media** **Memory Stick** **Microdrive**	The top facing upwards.
Secure Digital **MultiMedia**	The top facing downwards.

The LED on the card reader will start to flash when a card has been inserted correctly. The card is now ready for use.

4.2 Using a memory card

This card reader works as a Mass Storage Device. Four extra drive letters will be added to 'My Computer' after the card reader has been installed in Windows and connected to your computer. Once a card has been inserted into the card reader, it can be accessed in the same way as a hard disk on your computer. You can read the contents of the card, write data to the card, delete data from the card and format the card just as you would a normal hard disk.

No extra drive letters are created in Mac OS. However, an icon will appear on the desktop when a card is inserted into the card reader. The card can then be accessed in the same way as a hard disk.

Note: *If you format a card on your computer and then use it in a device, such as a digital camera, MP3 player or PDA, the device may no longer recognize the format of the card. Therefore, format the card in the device and not on your computer.*

4.3 Removing a memory card

When removing a memory card, first check whether the LED on the card reader is flashing. If it is, wait until the LED no longer flashes before removing the memory card. If you do not wait, data may be lost from the memory card.

If you use Mac OS, first drag the memory card icon on your desktop to the Trash before physically removing the card.

4.4 Disconnecting the card reader

Windows XP/Windows 2000/Windows ME

1.   Click on the 'Removable Device' icon in the taskbar.
2.   Click on 'Safely remove USB Mass Storage Device – Drive'.
3.   A message will be displayed saying that the card reader can now be disconnected.
4.   Disconnect the card reader.

Mac OS

1.   If cards are inserted into the card reader, drag all the icons for these cards to the Trash. Wait until all the icons for the card reader have been removed from the desktop.
2.   Disconnect the card reader.

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5 Troubleshooting

Method
1. Read the solutions given below.
2. Check for up-to-date FAQ's, drivers and instruction manuals on the Internet (www.trust.com/13678).

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Problem	Cause	Possible solution
The card reader is not detected.	The computer's USB port does not work.	Check the USB port settings. For more information, see www.trust.com/customercare/help/usb.
	The card reader has not been connected correctly.	Check whether the card reader has been connected to the USB port correctly.
	The card reader has been connected to a USB hub which does not have a power supply.	Connect the card reader to a USB hub which has a power supply or to a USB port on your computer.
	Your operating system does not support the card reader.	You must use Windows 98 SE or a later release. Windows 95, Windows 98 (1st Edition) and Windows NT are not supported.

If you use Apple Power PC or a later release, you must use at least Mac OS 9.0.

For Mac OS X users, the system must be updated to at least version 10.1.2 (see introduction). |
| **The card does not fit into the card reader.** | You may be trying to insert the card incorrectly. | Insert the card into the card reader correctly. |
| | You are probably using a card which is not supported by the card reader. | See the introduction for a list of the cards supported. |

Problem	Cause	Possible solution
A drive letter is shown for the card, but it cannot be opened.	The card has not been formatted or has not been formatted correctly.	Format your card using Windows Explorer or Finder (Mac). Note: all the data on the card will be deleted. ***Note:*** *If you format a card on your computer and then use it in your digital camera, the device may no longer recognize the format of the card. It is, therefore, recommended to always format the card using your digital camera.*
No data can be written to the card.	If you use a Memory Stick or a Smart Media Card, then the card may be write-protected.	For Smart Media: Remove the round sticker on the back of the card. For Memory Stick: Move the slide on the back of the card to the other side to hide the red square.
The photograph file added to the card from My Computer is not recognized on my digital camera.	The photograph file has not been copied to the folder where your camera saves photograph files.	Make sure the photograph files are copied to the folder on the card where the camera saves photograph files. Depending on the type of camera, this is usually the 'DCIMAGES' folder.
	The photograph file may not have been saved by the camera.	Only use photograph files which have been taken by the camera concerned. Some cameras may have their own compression format (for example, Trust FamilyC@m 300).
		Use the camera's TWAIN driver to transfer photographs and leave the memory card in the device.

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If you still have problems after trying these solutions, please contact one of the Trust Customer Care Centers. You can find more information at the back of this instruction manual. Please have the following information available:

- The item number. This is 13678.
- A good description of what does not work.
- A good description of when the problem occurs.

6 Warranty conditions

- Our products have a two-year manufacturer's warranty which is effective from the date of purchase.
- If there is a fault, return the product to your dealer and include an explanation of the fault, the proof of purchase and all the accessories.
- During the warranty period, you will receive a similar model, if one is available. If no similar product is available, your product will be repaired.
- Please contact our help desk for missing components, such as the instruction manual, software or other components.
- The warranty becomes invalid if the product has been opened, if there is mechanical damage, if the product has been misused, if alterations have been made to the product, if the product has been repaired by a third party, in the case of negligence or if the product has been used for a purpose other than that originally intended.
- Excluded from the warranty:
  - Damage caused by accidents or disasters, such as fire, flood, earthquakes, war, vandalism or theft.
  - Incompatibility with other hardware/software which is not stated in the minimum system requirements.
  - Accessories, such as batteries, fuses (if applicable).
- Under no circumstances will the manufacturer be held responsible for any incidental or consequential damage, including the loss of income or other commercial losses resulting from the use of this product.