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1 Introduction

This instruction manual is for users of the TRUST 100 MOBILEC@M. The TRUST 100 MOBILEC@M can be used to take photographs, to record live video images and can also be used as a webcam for chatting on the Internet. The applications supplied with the camera provide many possibilities for editing the photographs you have taken and the videos you have recorded using the camera.

2 Safety

2.1 General information

Carefully read the following instructions before use.

- The TRUST MOBILEC@M does not require any special maintenance. Use a slightly damp, soft cloth to clean the camera.
- Do not use aggressive substances, such as white spirit, to clean the device. These may harm the material.
- Do not submerge the device in liquid. This may be dangerous and will damage the device. Do not use this device near water.
- Make sure nothing is placed on the cable. Do not use this device in an area where the cable can become worn or damaged as a result of people walking over it.
- Do not repair this device yourself. If you open this device, you may touch live components.
- Under the following circumstances, have the device repaired by qualified personnel:
 - The cable or plug is damaged or worn.
 - The device has come into contact with rain, water or another liquid.

2.2 Batteries

- The alkaline batteries supplied with the camera are not rechargeable. Do not try to recharge them, because this may cause them to explode.
- Never throw the batteries onto an open fire. The batteries may explode.
- Never drill holes into the batteries.
- Keep the batteries out of the reach of small children.
- Only use AAA alkaline batteries with this camera. Duracell Ultra batteries are recommended for use with the camera.
- When the batteries are empty, ask your local authority where you can dispose of them.

Note: *Both standard NiCd batteries and rechargeable NiMH batteries are unsuitable for use.*

Note: Do not use old and new batteries at the same time, because the old batteries may deplete the new ones.

Note: The batteries should be removed if the camera is not going to be used for some time. This will save the battery capacity.

3 Installation

3.1 Uninstalling old drivers and devices

The most common cause of faults during installation is the presence of a driver for a similar, old device. The best solution is to first remove all drivers related to old devices before installing the new driver. Make sure you only delete programs for old, unused (similar) devices.

1. Enter the Windows 'Safe Mode'. (Press F8 when starting Windows before the Windows start screen is displayed and select 'Safe Mode'.)
2. Click on 'Start – Settings – Control Panel' and double-click on the 'Add/Remove Programs' icon.
3. Find all the programs for similar, old devices and remove these by clicking on the 'Add/Remove' button. When in the 'Safe Mode', it is possible for some programs to appear twice. In that case, remove all the programs which appear twice.
4. Restart the computer.

3.2 Installing the driver in Windows 98 / Windows ME / Windows 2000 / Windows XP

Note: You must first install the driver before connecting the Trust 100 MobileC@M to your computer.

Note: The latest drivers can be downloaded from www.trust.com/13328. Check whether a new driver is available and use this for the installation.

Note: Make sure all other programs (except Windows) are closed during the installation.

Note: During installation in Windows 2000 and Windows XP, you may receive a message saying that the driver has not been signed. This does not cause a problem for the functionality. Continue with the installation.

1. Start Windows.
2. Insert the CD-ROM containing the drivers and applications into your CD-ROM drive.
3. The Trust Software Installer will start automatically (see figure 1). If it does not start automatically, click on 'Start – Run', type [D:\SETUP.EXE] in the command line and click on 'OK'.

Note: In the example, 'D' is used to indicate the CD-ROM drive. Check which letter is used to indicate your CD-ROM drive.

4. Click on 'Trust 100 MobileC@M v1.0' to start the installation of the driver (see figure 1).
5. The installation window will appear (see figure 2). Click on 'Next'. The driver will now be installed.
6. After the driver has been installed, click on 'Finish' to complete the installation process and restart your computer.

3.3 Installing Ulead Photo Express 4.0 SE

Ulead Photo Express can be used to edit, print and save your photographs, to send them via e-mail and many other things. Follow the instructions given below to install Photo Express.

1. Follow points 1 to 3 in chapter 3.2 to start the Trust Software Installer (see figure 1).
2. Click on 'Ulead Photo Express 4.0' to start the installation.
3. Follow the on-screen instructions.
4. During the installation, a window will be displayed in which you must fill in some information, such as your name and your company name. Fill in this information and click on 'Next' to continue with the installation.

Note: *The installation will be stopped if you do not fill in a company name. Always give a company name.*

5. Restart your computer after the installation.

Note: *See the following chapters for instructions on how to use the camera in Ulead Photo Express. See the instruction manual included on the CD-ROM for a detailed description of this program. You can start this via the Trust Software Installer (see figure 1). Also see the program's Help function.*

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3.4 Installing Ulead Photo Explorer 6.0

Ulead Photo Explorer can be used to edit and print your photographs, to save them in a database, to make a slideshow and many other things. Follow the instructions given below to install Photo Explorer.

1. Follow points 1 to 3 in chapter 3.2 to start the Trust Software Installer (see figure 1).
2. Click on 'Ulead Photo Explorer 6.0' to start the installation.
3. Follow the on-screen instructions.
4. During the installation, a window will be displayed in which you must fill in some information, such as your name and your company name. Fill in this information and click on 'Next' to continue with the installation.

Note: *The installation will be stopped if you do not fill in a company name. Always give a company name.*

5. Restart your computer after the installation.

Note: *See the following chapters for instructions on how to use the camera in Ulead Photo Explorer. See the instruction manual included on the CD-ROM for a detailed description of this program. You can start this via the Trust Software Installer (see figure 1). Also see the program's Help function.*

Note: *Photo Explorer is a Freeware program. This means that the use of this program is free. As a result, licensed file types, such as JPG and GIF, can only be used for a limited period in Photo Explorer (approximately 60 days). If you wish to continue to use these file types in Photo Explorer, then you must register your program at www.ulead.com.*

3.5 Installing Ulead Video Studio 4.0 SE Basic

With Ulead Video Studio, you can use the Trust 100 MobileC@M to record and edit video images, add sound and special effects and many other things. Follow the instructions given below to install Video Studio.

1. Follow points 1 to 3 in chapter 3.2 to start the Trust Software Installer (see figure 1).
2. Click on 'Ulead Photo Video Studio 4.0' to start the installation.
3. Follow the on-screen instructions.
4. During the installation, a window will be displayed in which you must fill in some information, such as your name and your company name. Fill in this information and click on 'Next' to continue with the installation.

Note: *The installation will be stopped if you do not fill in a company name. Always give a company name.*

5. During the installation, you will be asked whether you wish to install 'Microsoft NetShow Tools 3.0' and 'Apple QuickTime 4.0'. Select both options if you wish to record and play in Microsoft ASF streaming media en QuickTime MOV streaming media (ideal for Internet applications), respectively. Click on 'Next' to continue with the installation. Follow the on-screen instructions.
6. Restart your computer after the installation.

Note: *See the following chapters for instructions on how to use the camera in Ulead Video Studio. See the instruction manual included on the CD-ROM for a detailed description of this program. You can start this via the Trust Software Installer (see figure 1). Also see the program's Help function.*

3.6 Installing Microsoft ® NetMeeting

NetMeeting is a program that is supplied with Windows 98 / Windows ME / Windows 2000. With this program, you can use the Trust 100 MobileC@m as a webcam.

Although installed in Windows XP, NetMeeting is not visible. Windows Messenger is used instead. Follow the instructions given below if you wish to use NetMeeting in Windows XP.

1. Start Windows XP.
2. Click on 'Start – Run' and type [**Conf**] in the command line (without the brackets). Click on 'OK'
3. NetMeeting will appear after approximately 30 seconds (the length of time depends on the speed of your computer). Follow the on-screen instructions to complete the installation.

Carry out the following to install NetMeeting in Windows 98 / Windows ME / Windows 2000.

1. Click on the 'Start' button in the bottom left-hand corner of your desktop. Point to **P**rograms -> Accessories -> Internet Tools and click on NetMeeting.
2. Click on 'Next' to continue.
3. Fill in your details, such as your Christian name, your surname, your e-mail address, your country and a comment that you would like to be displayed in the list. Next, click on 'Next'
4. If you do not want to be displayed in the NetMeeting list, select 'Do not list my name in the directory'. Click on 'Next' to continue with the installation. Follow the on-screen instructions.
5. You must select a camera during the installation. Select the Trust 100 MobileC@m as the camera you wish to use for NetMeeting and click on 'Next' to continue.
6. Select 'Put a shortcut to NetMeeting on my desktop' if you wish to have a shortcut to NetMeeting on your desktop.
Select 'Put a shortcut to NetMeeting on My Quick Launch bar' if you wish to

have a shortcut to NetMeeting on your Windows taskbar. You do not have to select either option if you do not wish to.

7. Click on 'Next' to continue with the installation. Follow the on-screen instructions to configure the audio and image settings.
8. At the end of the installation process, click on 'Finish' to complete the installation of NetMeeting. NetMeeting will now start automatically. See chapter 5 for instructions on how to use NetMeeting.

If you are not able to properly test or configure your audio settings, check whether the sound card and the devices satisfy the system requirements for NetMeeting and/or whether these have been correctly connected and installed.

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4 Use

4.1 Inserting the batteries

1. Open the battery flap by sliding it downwards (see the arrow in figure 3).
2. Insert the two AAA alkaline batteries into the camera as shown in figure 3. The position is also shown on the inside of the battery holder.

Note: *Inserting the batteries incorrectly may cause damage to the camera. The warranty will then no longer be valid.*

3. Close the battery flap by sliding it back upwards.

The TRUST 100 MOBILECAM is now ready for use.

Note: *Both standard NiCd batteries and rechargeable NiMH batteries are unsuitable for use with this camera.*

Note: *Do not use old and new batteries at the same time, because the old batteries may deplete the new ones.*

Note: *The camera has a 2 MB SDRAM memory. If you remove the batteries or the batteries become empty, then all the photographs in the memory will be deleted.*

Note: *If you connect the camera to your computer, the camera will use the power from the USB port. You can then save the photographs or change the batteries without losing the photographs (see chapter 4.4).*

Note: *The batteries will not be recharged when the camera is connected to a USB port on your computer.*

4.2 Camera functions

See figure 4 and the table below for a description of the various camera functions.

	Function	Description
A	Stand	You can place the camera on this stand if you wish to use the webcam function or if you wish to download photographs onto your computer.
B	Exposure button	Press this button to take photographs or to select the chosen mode.
C	Lens	Records the image to be taken. <i>Note: Keep the lens clean. Dirt and fingerprints influence the result.</i>
D	Viewfinder	This is used to view the subject.
E	LCD screen	All the camera modes are displayed here. See chapter 4.3 for all the functions.
F	Mode button	Press this button to turn the camera on and to scroll through the various different modes. <i>Note: You cannot turn off the camera manually. The camera will turn off automatically after it has not been used for approximately 30 seconds.</i>
G	Digital output	Connection for the USB cable provided with the camera.

4.3 LCD functions

See the table below for a description of the various modes in the camera's LCD screen. Press the MODE button (F) to scroll to the desired mode and then press the EXPOSURE button (B) to select the mode.

	Function	Description
oF	Standby mode	Places the camera in the standby mode.
St	Automatic exposure	You can use the automatic exposure function when in this mode. A photograph is taken 10 seconds after pressing the EXPOSURE button (B).
Ct	Repeat mode	You can take a number of photographs quickly one after the other in this mode. Keep the EXPOSURE button (B) pressed to take photographs and release the button to stop taking photographs. These photographs are joined together using the 100 MobileC@M Utility and are saved as an AVI film.
CL	Delete	In this mode, you can delete all the photographs. Select the CL mode using the MODE button (F) and then press the EXPOSURE button (B) twice within 3 seconds. The first time is to select the mode (CL will flash on the LCD screen) and the

	Function	Description
		second time is to confirm deletion of the photographs.
Ci	Delete last photo	With this mode, you can delete the last photograph you have taken.
Hr	High resolution	Takes photographs in a resolution of 352 x 288 (24-bit colour). You can take a maximum of 20 photographs in this resolution. The number of photographs taken is given on the LCD screen. Note: You can use the 100 MobileC@M Utility to increase the resolution to 640 x 480 via 'Pixel UP' (see chapter 5.1).
Lr	Low resolution	Takes photographs in a resolution of 179 x 144 (24-bit colour). You can take a maximum of 80 photographs in this resolution. The number of photographs taken is given on the LCD screen.
50	Frequency filter	Press the MODE button (F) until '60' is displayed on the LCD screen and then press the EXPOSURE button (B) to change this to '50'. The frequency filter can be used to suppress the flickering of the mains frequency in video images. This produces a more stable video image. In Europe, the mains frequency is usually 50 Hz.
60	Frequency filter	60 Hz frequency filter (default setting). If necessary, change to 50 Hz (see above).



Note: After scrolling to a mode using the MODE button (F), you have 6 seconds to select the mode by pressing the EXPOSURE (B) button. After this time, the camera will return to the photograph number.

Note: The LCD screen will be turned off if the camera is not used for approximately 30 seconds.

4.4 Connecting the camera to the computer

Follow the instructions given below to connect the Trust 100 MobileC@M to a USB port on your computer.

Note: The driver must be installed before connecting the camera to your computer (see chapter 3).

1. Start Windows.
2. Connect the USB cable to the camera's digital connection (G) (see figure 4).
3. Connect the other end of the USB cable to a free USB port on your computer.
4. The camera will turn on automatically and Windows will detect the new hardware. The driver will be found automatically.

Note: In Windows 2000 and Windows XP, select the option to automatically search for the best driver.

Note: During installation in Windows 2000 and Windows XP, you may receive a message saying that the driver has not been signed. This does not cause a problem for the functionality. Continue with the installation.

The camera can now be used in the installed applications.

4.5 Taking photographs

Follow the instructions given below to take photographs. Also see figure 4.

1. Turn the camera on by pressing the MODE button (F). The LCD screen on the rear of the camera will turn on and the camera will be ready for use. The LCD screen will display '20'. This is the maximum number of photographs which can be taken in the highest resolution.
2. Look through the VIEWFINDER (D) for a subject that you wish to photograph and keep it in view for a couple of seconds before taking a photograph.
3. Press the EXPOSURE button (B) to photograph the subject.
4. Repeat the instructions from point 2 if you wish to take more photographs.
5. If the camera is not used, the camera will turn off automatically after 30 seconds.

Note: *Make sure the lens (C) is kept clean. Dirt and fingerprints may affect the quality of the photograph.*

Note: *The camera has a 2 MB SDRAM memory. If you remove the batteries or the batteries become empty, then all the photographs in the memory will be deleted.*

Note: *If you connect the camera to your computer, the camera will use the power from the USB port. You can then save the photographs or change the batteries without losing the photographs*

Note: *Make sure the subject is sufficiently lit. Photographs taken in dark surroundings do not produce a good result. More light will result in a better picture.*

4.6 Camera options

The Trust 100 MobileC@M has a number of different options which you can use. Follow the instructions given below to select these options. Also see figure 4 and chapter 4.3.

4.6.1 Selecting the quality of the photograph

Two different qualities can be selected, namely the high resolution and the low resolution.

In the low resolution, photographs are taken in a resolution of 176 x 144 (24-bit colour). A maximum of 80 photographs can be taken in the low resolution.

In the high resolution, photographs are taken in a resolution of 352 x 288 (24-bit colour). A maximum of 20 photographs can be taken in the high resolution.

4.6.2 Using the automatic exposure

The automatic exposure gives a time delay of 10 seconds from the time the EXPOSURE button (B) is pressed to the time when the photograph is taken.

The automatic exposure can be activated by pressing the MODE button (F) until the letters **St** are displayed on the LCD screen. Next, press the EXPOSURE button (B).

The automatic exposure is automatically turned off after the photograph has been taken. The automatic exposure must be re-selected each time you wish to use it.

4.6.3 Deleting photographs

The photographs can be deleted by pressing the MODE button (F) until the letters CL are displayed on the LCD screen.

The EXPOSURE button (B) must be pressed to delete the photographs. The letters CL will now flash. Press the EXPOSURE button (B) again to confirm deletion of the photographs.

The last photograph taken can be deleted from the memory by selecting the option Ct. Use the MODE button (F) to scroll to this option and press the EXPOSURE button (B) to delete the last photograph.



4.6.4 Repeat function

With the repeat function, you can take a number of photographs quickly one after the other without releasing the EXPOSURE button (B).

The repeat function is activated by pressing the MODE button (F) until the letters Ct are displayed on the LCD screen. Next, press the EXPOSURE button (B) and keep it pressed.

The repeat function is automatically turned off when the EXPOSURE button (B) is released. The repeat function must be re-selected each time you wish to use it.

If you now download the photographs onto your computer using the 100 MobileC@M Utility (see chapter 5.1), then these photographs will be joined together and saved as an AVI film. When saving the file, you can also select the number of frames per second (fps).

5 Using the applications

5.1 100 MobileC@M Utility

After installing the driver (see chapter 3), a new folder entitled "Trust 100 MobileC@M" is included on your Windows desktop. The 100 MobileC@M Utility is located in this folder. This application is also located in the Windows Start menu (Start – Programs – Trust - 100 MobileC@M).

Follow the instructions given below to use the 100 MobileC@M Utility to download photographs onto your computer.

Note: *The 100 MobileC@M Utility supports the TWAIN standard and can, therefore, also be used in TWAIN compatible applications, such as Ulead Photo Express.*

1. Start Windows and make sure your Trust 100 MobileC@M is connected to a USB port on your computer (see chapter 4.4).
2. Start the 100 MobileC@M Utility via the Trust 100 MobileC@M folder on your Windows desktop or via the Windows Start menu (Start – Programs – Trust – 100 MobileC@M - 100 MobileC@M Utility).
3. The utility will appear (see figure 5). See the table below for a description of the various functions.

	Function	Description
A	Browse arrows	Click on these arrows to browse through the downloaded photographs in the preview window (G).
B	Download photos	Click on this button to download the photographs from your camera into the utility. A new window will appear in which you can choose to download all the photographs or select to download only the photographs of your choice. The photographs will appear in the preview window (G).
C	Transfer photos	Click on this button to transfer the photographs which have been selected in the preview window to the TWAIN compatible application. <i>Note: This button only works if you have started the utility via a TWAIN compatible application (for example, Ulead Photo Express). See the following chapters for more information.</i> A new window will appear in which you can select 'Pixel UP'. You can use this to increase the resolution: - 'Hr' (352 x 288) is increased to 640 x 480 using Pixel UP.
D	Save photos	Click on this button to save the selected photographs on your hard disk. In the window that appears, give a file name and a location where you wish to save the photographs. Select 'Pixel UP' to increase the resolution of the selected photographs. - 'Hr' (352 x 288) is increased to 640 x 480 using Pixel UP.
E	Select all photos	Click on this button to select all the photographs in the preview window (G).
F	Edit image	Click on this button to edit the selected photograph. You can alter the brightness and contrast in the window that appears.
G	Preview images	Thumbnail images of the downloaded photographs and AVI films are displayed in this preview window. Click on a thumbnail to select a photograph or AVI film.
H	Exit	Closes the 100 MobileC@M Utility.
I	About	Displays information about the version of the TWAIN driver. The camera must be connected to view this information.

5.2 Using the PCCam

After installing the driver (see chapter 3), the PCCam application is installed in the folder entitled 'Trust 100 MobileC@M' on your Windows desktop. This application is also located in the Windows Start menu (Start – Programs – Trust - 100 MobileC@M).

Follow the instructions given below to use your camera to record video images using PCCam.

Note: *All the photographs in the camera's memory will be deleted when PCCam is started. Make sure you save these photographs before starting the program (see chapter 5.1).*

Note: *The driver for the Trust 100 MobileC@M supports the WDM standard and can, therefore, also be used in WDM compatible applications, such as Microsoft NetMeeting, to display video images.*

1. Start Windows and make sure your Trust 100 MobileC@M is connected to a USB port on your computer (see chapter 4.4).
 2. Start PCCam via the 'Trust 100 MobileC@M' folder on your Windows desktop or via the Windows Start menu (Start – Programs – Trust – 100 MobileC@M - PCCam).
 3. The PCCam application will appear. Click on 'Devices' in the taskbar and select the Trust 100 MobileC@M as the video source. You may also select your sound card as the audio source (see figure 6).
 4. Click on 'Options' in the taskbar and select 'Preview' to turn on the video image. The video image from your camera will now be visible in the preview window (see figure 7).
 5. Click on 'Options' in the taskbar and select 'Video Capture Filter...' if you wish to adjust the brightness and the contrast of the image.
 6. Click on 'Options' in the taskbar and select 'Video Capture Pin...' to select the video format. You can choose from the following settings.
– 320 x 240 for 5 fps and 24-bit colour (default setting)
– 160 x 120 for 20 fps and 24-bit colour
 7. Click on 'Capture' in the taskbar and select 'Set Frame Rate...'. Here, you can select the number of frames per second for the video recording. Select 5 fps if you have selected the 320 x 240 format or 20 fps if you have selected the 160 x 120 format.
 8. Click on 'Capture' in the taskbar and select 'Set Time Limit...' if you wish to select a maximum time limit for the video recording.
 9. Click on 'Capture' in the taskbar and select 'Start Capture' to start the video recording. In the window that appears, give the location where the video recording must be saved and give the file a name. Next, click on 'Open'.
- Note:** *Type the file extension '.avi' after the file name. PCCam does not do this automatically. Therefore, when inputting the file name, type [filename.avi].*
10. In the window that appears, select the maximum file size for the video recording using 'Capture size'. Next, click on 'OK'.
 11. Click on 'OK' again. The video recording will now begin.
 12. Click on 'Capture' in the taskbar and select 'Stop Capture' to stop the video recording. The video recording will now be saved as an AVI file in the specified location.



5.3 Using Ulead Photo Express

Follow the instructions given below to use the Trust 100 MobileC@M in Photo Express.


See this program's instruction manual for a detailed description of all the possibilities. This is included on the installation CD-ROM and can be opened via the Trust Software Installer (see figure 1). Also see this program's extensive Help function.

1. Start Ulead Photo Express.
2. In the main window, click on 'Get Photo' and select 'Digital Camera' (see figure 8).
3. The 'Device Type' window will appear once for the Trust 100 MobileC@M. Select 'Digital Camera' and click on 'OK' (see figure 9).
4. In the left-hand window of Ulead Photo Express, options are displayed for downloading photographs. For 'Select data source', select the 'Trust 100 MobileC@M' (see figure 10).
5. For 'File name', give the file name for the photographs to be downloaded (see figure 10).
6. For 'File type', specify the file format in which the photographs will be saved (for example, JPG, GIF, BMP, TIF, etc.) (see figure 10).
7. Click on 'Acquire' to download the photographs. The 100 MobileC@M Utility will be opened (see figure 5). See chapter 5.1 for more information.
8. Make sure your camera is connected to a USB port on your computer and click on 'Download photos' (B) (see figure 5).
9. In the next window, select 'Download all photos' and click on 'Download'. The photographs in the camera's memory will now be opened in the preview window (G) of the 100 MobileC@M Utility (see figure 5).
10. Click on the photographs in the preview window (G) which you wish to edit in Photo Express.
11. Click on 'Transfer photos' (C) to transfer the photographs to Photo Express (see figure 5).
12. The photographs will now be visible as thumbnails in the main window of Photo Express. Double-click on the photograph that you wish to edit.

See the extensive Help function and the instruction manual included on the installation CD-ROM for a description of the options available using Ulead Photo Express.

5.4 Using the camera as a webcam (NetMeeting)

1. Make sure you have an Internet account installed and your speakers and microphone are connected before starting NetMeeting.
2. Start NetMeeting (Start -> Programs -> Accessories -> Internet Tools -> NetMeeting).
3. Two windows will be opened, namely NetMeeting and your Dial-up connection.
4. Fill in your user name and password and click on 'Connect' to connect to the Internet.
5. Once a connection has been made with the Internet, only the NetMeeting window will remain visible. The Dial-up Connection window will disappear.
6. A number of settings should be made only once.
Go to 'Tools -> Options...' and click on the 'Video' tab.

7. To prevent a mirror image of your camera, do not select 'Show mirror image in preview video window'. Image settings, such as the image size and quality, can also be changed in this window. Click on 'OK' to save the new settings and return to the start window of NetMeeting. The once-only settings have now been completed.
8. Click on 'View' in the NetMeeting window and select the 'My Video (New Window)' option. An extra window ('My Video') will now be opened.
9. Click on the 'Play' button () to turn on your current video image. This image will also be seen by the person you make a NetMeeting connection with.
10. You are now ready to make a NetMeeting connection. Click on NetMeeting's telephone book icon. A new window will appear.
11. In the address bar, type an 'ils server name' (for example, ils.worldonline.nl) and click on 'Enter'.
12. Double-click on a person in the list. A NetMeeting connection will be made. The person may not wish to make a connection with you, because this person may be communicating with somebody else. If this is the case, select somebody else from the list.

You can find other ils server addresses on the Internet.

For more information or solutions to problems, click on 'Help' in NetMeeting's start window. This contains a description of all the functions available with NetMeeting.

5.5 Webcam & Internet

The Trust 100 MobileC@M can also be used as a webcam, for example, on your Internet page.

A number of informative sites about webcams are given below:

<http://www.camarades.com>

<http://www.vevo.com>

At these sites, you can download software that you can use to send live video images over the Internet.

Please refer to the sites concerned for information on how to install and use the software.

5.6 Other software

For instructions on how to use the other applications, such as Photo Explorer 6.0 and VideoStudio 4.0, please refer to the detailed instruction manual included on the Trust Installation CD-ROM. You can open this via the Trust Software Installer (see figure 1). Also see these programs' extensive Help functions.




6 Removal

Follow the instructions given below if you wish to remove the Trust MOBILECAM from your computer.

1. Click on 'Start - Settings – Control Panel' and double-click on the 'Add/Remove Programs' icon.
2. Select the TRUST 100 MOBILECAM from the list and click on 'Add/Remove'.
3. Follow the on-screen instructions to remove the camera from your computer.
4. Remove the camera's USB plug from the USB port on your computer.
5. Restart your computer.

7 Troubleshooting

Method	
<ol style="list-style-type: none"> 1. Read the solutions given below. 2. Check for up-to-date FAQ's, drivers and instruction manuals on the Internet (www.trust.com/13328). 	

Problem	Cause	Possible solution
Windows does not detect a new device after connecting the camera.	The computer's USB port does not work.	Try a different USB port or connect the device to a different computer.
	The camera has not been connected to a USB port.	Connect the camera to a USB port (see chapter 4.4).
	The camera has been connected to a USB hub which does not have a power supply.	Connect the camera to a USB hub which has a power supply or to a USB port on your computer.
The computer becomes jammed when using the USB connection.	The USB port has shared an IRQ with another device.	Check your computer's USB settings.
The camera does not do anything.	The batteries are empty.	Replace the batteries (see chapter 4).
	The batteries have been inserted incorrectly.	Reinsert the batteries (see chapter 4). Duracell Ultra batteries are recommended.
The camera does not react, although the batteries are full.	There is a fault with the camera.	Remove the batteries from the camera for at least 1 minute to reset the camera. Reinsert the batteries into the camera. The camera should now work.
The camera suddenly turns itself off.	The power in the batteries is low.	Replace the batteries (see chapter 4). Duracell Ultra batteries are recommended.

Problem	Cause	Possible solution
Itself off.	NiCd or NiMH batteries are used.	Use alkaline batteries. Duracell Ultra batteries are recommended.
	The 'Auto-off' function is turned on.	Turn the camera on again.
No photographs can be taken.	The camera's memory is full.	Save the photographs in the camera's memory on your computer and then delete them from the camera's memory (see chapters 4 and 5).
The photographs are not clear (hazy).	The focus (distance to the object) is not correct.	Increase the distance to the object to be photographed (min. 45 cm).
No photograph is taken when the exposure button is pressed.	The camera is still busy saving the previous photograph.	Wait until the camera is ready.
There is no connection with the computer.	There is a bad cable connection.	Reconnect the cables (see chapter 4.4).
The problem is not listed here.	See the latest FAQ's on the Internet.	See www.trust.com/13328 for FAQ's and other product information.

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Check the FAQ's on the Internet (www.trust.com). You can register your product at www.trust.com, so that you can receive optimal guarantee and service support. You will be automatically informed of developments to your product and other Trust products. You will also have the chance of winning some spectacular prizes.

If you still have problems after trying these solutions, please contact one of the Trust Customer Care Centers. The last page of this electronic instruction manual, as well as the back of the printed quick installation manual, contains more information. Please have the following information available.

- The article number. This is 13328.
- Your hardware information.
- Your operating system and version number.
- A good description of what does not work.
- A good description of when the problem occurs.